Developer Platform APIs

Automate benefit verifications and claim workflows

Optum shares your commitment to improving lives and creating healthier communities. We provide innovative companies with the tools they need to navigate the complex ecosystem of member benefit and claim transactions.

Companies like yours need access to a full suite of eligibility and claim transactions—without the expense and complexity of traditional X12 implementations.

Our RESTful APIs let you verify patient benefits and check on claim status in real time, across payers, within your existing workflow. Their simple, JSON format is human-readable, helping to simplify your operations and decrease your applications' time to market.

Optum

Seamless eligibility and claim status connectivity

Enable reduced complexity and overhead

Our APIs provide direct access to hundreds of payers through the Optum Intelligent Health Care Network™, the largest financial and administrative network in the U.S. health care system. Leverage the breadth of our partnerships through just one connection.

Our APIs help save you the time and administrative costs associated with ANSI X12 transaction research, development and coding. Our interfaces handle complex EDI transactions behind the scenes, providing you with the data elements you need in a human-readable JSON format.

Reusable patterns across APIs allow you to quickly build new programs and applications without having to start from scratch. Your organization can access any of our APIs with just one set of Developer Platform credentials.

Confirm eligibility and benefits

Automate eligibility and benefits checks by connecting to payers through our network. Our RESTful Eligibility API lets you quickly verify health plan benefit details, including copays, coinsurances, deductibles and more.

The Eligibility API is designed to decrease your development burden and eliminate the pain of maintaining a complex 270-271 EDI implementation. No knowledge of X12 is required and our easy-to-read code helps your developers get up to speed on our solution quickly.

Our solution includes a robust test environment, online resources and expert support. By incorporating benefits data directly into your platform, you can build richer, more powerful user experiences at speed.

Easy scalability makes our APIs ideal for consumer engagement, telemedicine, care coordination, benefits administration, practice management and remote care companies

Check claim status in real time

Monitoring the status of submitted claims is a time-consuming process and can prove even more difficult at scale. Our Claim Status API lets you check claim status across hundreds of payers with significantly less legwork.

With the Claim Status API, simply send the details of a submitted claim to receive the latest status directly from the payer, in real time. Our API security meets or exceeds industry standards, so you can be confident that all transactions are secure.

For more than 35 years, the Optum Intelligent Health Care Network has provided invaluable interoperability to the industry, connecting more than 2,100 payers and 800,000 physicians. Our expert guidance will help ensure that your organization achieves the connectivity you need to thrive.