Optum

Make it easier for patients to pay

Revenue Performance Advisor — Patient Statements

When billing statements are easier to understand, it helps them get paid faster. Patient Statements, part of the Revenue Performance Advisor solution, offers digitally printed statements that are clear and concise, reducing billing confusion and minimizing callbacks. Plus, all statements are customized with your logo, colors and address — at no cost to you. Any changes required during production are done via phone in real time and confirmed immediately by email. Customized inserts, notifications and reminders can also be included.

Easier-to-read statements improve your ability to get paid in full

Clean up bad addresses

As an added benefit, Patient Statements use intelligent barcode technology to help manage bad addresses more efficiently using USPS® NCOALink® (National Change of Address) and CASS certification. Returned mail generates an electronic report, which is then used to promptly send statements to corrected addresses. These reports can also be used to update practice management systems through an easy-to-use interface.

Multi-format filing

Patient Statements is fast, easy and economical, with the ability to accept files in any format and from any PMS or billing system.

There are no start-up fees to get started, and the average implementation takes less than 2 weeks. It's designed to help you quickly begin reducing bad debt write-offs and reduce days spent in accounts receivable.

Patient Statements provides a one-stop source for fast, effective statement processing, printing and mailing.

Learn more at optum.com