



SmartEDI

Help enhance EDI workflow with our end-to-end solution

In the face of minimum medical loss ratios, maintain your competitive advantage through greater administrative efficiency. Optum® SmartEDI helps enhance claims administration, routing and first-pass adjudication for payers that want to consolidate and manage inbound and outbound transaction streams at a single connection point. A payer-facing, sophisticated HIPAA transaction gateway solution, SmartEDI is flexible and scalable SaaS platform, providing an end-to-end connectivity solution that helps improve transaction workflow.

Help increase first-pass claim adjudication rates
and decrease costly denials

Optum

Singular transaction workflow

For payers, it can be extraordinarily costly to build and maintain the infrastructure needed to support EDI transactions and connectivity with dozens of submitters.

Given these challenges, SmartEDI can help enable industry-standard and payer-specific business rules, as well as compliance with legislative mandates.

SmartEDI offers a complete gateway solution to bridge the gap between providers and payers and helps simplify EDI operations. Customize functionality to meet your claim routing, validation and editing needs, all while helping to improve visibility into transactions to boost provider relations and workplace efficiency.

Services SmartEDI provides:

- Industry-standard and payer-specific business rules, along with support to help simplify industry and regulatory transitions
- Data routing to repricers, third parties and adjudication systems or processing paths in order to streamline workflow
- Advanced edits to help enhance front-end pre-adjudication and helps reduce adjudication system volume
- Correct Coding Initiative (CCI) edits
- Transaction portal that provides insights into critical processes and improvement opportunities
- Business activity monitoring dashboards
- Rules-based alerts to help improve management of pre-adjudication claims workflow

SmartEDI helps payers:

- Help reduce administrative waste across claims, operations, network management and EDI departments
- Help increase first-pass adjudication rates
- Consolidate EDI transactions streams to help simplify the claims administration process
- Helps enhance the provider experience with reduced provider research time and proactive minimization of claim rejects
- Help simplify regulatory compliance



Helps reduce administrative waste across claims, operations, network management and EDI departments.

Contact your account manager to learn more about SmartEDI or visit [optum.com](https://www.optum.com)



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